

# SOME ESSENTIAL CONTACTS IN THE BROADS AREA

## **IN CASE OF EMERGENCY, WHATEVER ITS NATURE, CONTACT COASTGUARD ON 999**

Be prepared to give postcode, grid reference, *What3Words* or other location detail AND describe special circumstances or access information.

**Breydon and Haven Bridges** – Great Yarmouth – booking openings – Tel: 01493 335522 or VHF Ch12

**Broads Authority Head Office** – Tel: 01603 610734  
[www.broads-authority.gov.uk](http://www.broads-authority.gov.uk)

**Broads Beat** – See page 136. Call 101 ext 1235 or e-mail [broadsbeat@norfolk.police.uk](mailto:broadsbeat@norfolk.police.uk)  
**Always dial 999 in an emergency.**

**Broads Control and Carrow Bridge** – Norwich – Tel: 01603 756056 or VHF Ch12  
Normal hours 09.00-18.00 in summer –17.00 in winter.  
Use this number for reporting hazards such as boats speeding, accidents, obstructions, debris in the water, oil spills, or to seek navigation help and advice. The Broads Authority has a standby callout provision via the Coastguard for emergencies and oil pollution incidents.

**Defibrillator (locations)** – See a (current) list here:  
[www.heartsafe.org.uk/aed-locations](http://www.heartsafe.org.uk/aed-locations)

**Dental Emergency** – Tel: 111

**Environment Agency** – Tel: 03708 506506  
(weekdays, 08.00-18.00)

**Great Yarmouth Harbour Master** – for general information – Tel: 01493 335501  
Port operations – Tel: 01493 335511 or VHF Ch12 ('Yarmouth Radio')

**Lowestoft Harbour Control (Port and Bridge)** – Tel: 01502 572286 or VHF Ch14  
Port details – [www.abports.co.uk/locations/lowestoft](http://www.abports.co.uk/locations/lowestoft)

**Medical assistance** – Tel: 111

If medical assistance is needed fast but it's not an emergency, or for health information and advice, telephone 111.

Alternatively, the Rouen House Health Centre, Rouen Road, Norwich NR1 1RB has a walk-in centre for anyone, any day, 07.00-21.00 – Tel: 01603 677500

## **Moorings, facilities and information available at Yacht Stations**

*Beccles Yacht Station* – Tel: 01502 712225  
E-mail: [becclesquay@beccles.info](mailto:becclesquay@beccles.info)

*Great Yarmouth BA Yacht Station* (summer) – Tel: 01493 842794 or 07766 398238

E-mail: [yarmouthyachtstation@broads-authority.gov.uk](mailto:yarmouthyachtstation@broads-authority.gov.uk)

*Oulton Broad Yacht Station* – Tel: 01502 574946, VHF Ch73

*Norwich BA Yacht Station* (summer) – Tel: 01603 612980 or 07747 065378

E-mail: [norwichyachtstation@broads-authority.gov.uk](mailto:norwichyachtstation@broads-authority.gov.uk)

*Reedham Quay* – BA (summer) – Tel: 01493 701867 or 07733 102566

E-mail: [reedhamquay@broads-authority.gov.uk](mailto:reedhamquay@broads-authority.gov.uk)

**Mutford Lock, Oulton Broad** – Tel: 01502 531778 or 01502 574946 or VHF Ch73

**Police** – Tel: 101 (From all locations, for any UK police force, for non-emergencies; for local assistance, ask for *Broads Beat*.)

## **Reporting an Accident on the Broads** –

Contact BROADS CONTROL, and see page 137.

[www.broads-authority.gov.uk/contact-us](http://www.broads-authority.gov.uk/contact-us)

Tel: 01603 756056

E-mail: [broads.control@broads-authority.gov.uk](mailto:broads.control@broads-authority.gov.uk)

**Royal Yachting Association**, RYA House, Ensign Way, Hamble, Southampton SO31 4YA – Tel: 023 8060 4100

**RSPB** – Tel: 01603 660066

**RSPCA** – Tel: 0300 1234 999

## **Tow Boat Services**

Bridgecraft, Acle – Tel: 01493 750378

Ludham Bridge Boatyard Ltd – Tel: 01692 631011 or 07876 111333

Maffett Cruisers, Loddon – Tel: 01508 520344 (also **Salvage**)

Martham Boats – Tel: 01493 740249

**Weather Forecast** – Met Office Weather Desk  
always manned – Tel: 0370 9000 100